

## Multi Skilled Installer - Field based Role, Birmingham, Midlands

This is a fantastic opportunity to work alongside one of the country's leading POS Installation and Maintenance Service companies. We are looking to recruit a dedicated Installer based in the Birmingham area to work across various locations within Midlands:

- Full training will be provided
- Perm Contract Opportunities: Working hours will be Monday to Friday 8am till 6pm with some flexibility required towards weekend work due to the nature of the role.
- Company Benefits, inc Company Van and Fuel Card (Business use only)
- Competitive annual Salary

### What to expect

- Maintain and replace display equipment on behalf of a blue chip mobile telecoms brand, installing equipment to a very high standard.
- Become proactive Brand Ambassadors, building relationships with both Stores and Regional Retailers through providing excellent Customer Service.
- To install equipment in line with company standards and current regulations, which can include manual handling, lifting of equipment and the operation of power tools, including drills.
- Use initiative to problem solve and suggest resolutions
- Servicing and repairing in store fixtures in your local region and be willing to work on other parts of client estates as required.
- Undertaking additional activities including auditing, merchandising, surveying and Portable Appliance Testing (PAT Testing).
- Complete Unit re-branding and servicing within company guidelines.
- Complete minor repairs / maintenance within company guidelines.
- Obtain client's/ Store signature as per brief requirements.
- To report any faults, breakages or equipment failures to your line manager.
- Carry out work at heights using ladders, scaffolding and work in confined spaces and in a variety of work conditions that may prevail at that time, to work efficiently ensuring all SLA deadlines are met within the timescale required.
- Managing time effectively – Ensuring daily completion of the jobs in accordance with Company Service Level Agreements, planning routes and going above and beyond in order to get the job done
- Work from written and verbal instructions, including drawings, diagrams, sketches, calculations using measuring equipment where appropriate.
- Ensure the correct Stock allocation and returns processes are followed accurately and in a timely manner.
- Become proactive Brand Ambassadors, building relationships with both Stores and Regional Retailers through providing excellent Customer Service.

## What we're looking for

- Full UK Driving Licence
- Experienced in working with power tools and conducting low and medium installation work including manual handling.
- Technically savvy with a keen interest in Technology & Electronics
- CSCS accredited
- Willingness to work away from home (Monday to Friday)
- Computer literate
- Excellent communication skills
- Able to work around clients and customers
- A flexible and proactive approach to work
- Determination to deliver work to a high standard
- The ability to work out of hours / on call as requested across the UK and ROI.